



IT SUPPORT • CLOUD • BACKUP  
TELEPHONY • PRINT

# AUGMENTED IT SYSTEMS FOR IN-HOUSE TEAMS

Enable your in-house team  
to deliver REAL value

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# Augmented IT

Only  
**60%**  
of your team's  
time is spent  
working  
productively.  
SOURCE:  
Think Money

## Are you a decision maker, IT Manager or IT helpdesk technician?

- Are the necessary day-to-day tasks squeezed out of your schedule?
- Is patching sporadic and unmanaged?
- Is your audit up-to-date or have you lost track of licenses?
- Do you have full confidence in your asset inventory?
- Is fire-fighting issues burning up the time you could be improving systems?
- Are you manually 'tying together' disparate tools to manage the IT infrastructure?
- Have your back ups got your back, or are they an unknown entity, unmonitored and unmanaged?
- Are you scraping through with more workarounds than solutions?

Not any more – XC360 Augmented IT services for In-house IT teams is designed to free your IT team from the mundane but critical tasks, giving them more time to focus on improving and managing IT infrastructure and delivering value by strategically planning for the future, implementing solutions that align with the companies aspirations and giving back valuable time to the workforce, whilst reducing the direct costs of providing IT services.

- Centralised asset management of hardware
- Compliance auditing and reporting of Licences
- Integrated AV and Backup
- Best in class proactive monitoring and alerting solutions
- Rich toolset of remote management and control tools
- Bespoke automation of regular time consuming tasks
- Automation of almost everything
  - Automating self-remediation of known issues
  - Automated device maintenance
  - Automate out of hours work
  - Automate application deployment
- Full suite of customisable reports to see the status of your IT at any given point

## Simplify, structure, streamline and AUTOMATE!



**Patch** your OS  
& 3rd party  
applications



**Backup &**  
restore critical  
data



**Antivirus**  
deployment &  
management



**Automate**  
almost  
anything



**Remote control**  
almost anything  
anywhere



**Mobile device**  
configuration  
& inventory



**Report** with  
results that  
impress

To discuss how you can leverage enterprise level tools to help IT work smarter for you contact us now via phone or email.

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